

Do I get any training?

We provide you with a safe searching guide which you must read and follow. As you will be searching at your own risk, it provides you with tips on how to search safely. It is available on our website www.ourturn.org.uk/safesearching.pdf - read it carefully and keep a copy to hand in case you get called.



If you want a paper copy please write to: **Neighbourhood Return, NHWN, 72 Boston Road, Beaumont Leys, Leicester, LE4 1HB** or telephone the Neighbourhood Watch Head Office on **0116 229 3118**.

How is this service funded?

Neighbourhood Return is a Neighbourhood Watch project funded by the National Lottery Silver Dreams Fund.

If you feel inspired by the scheme and would like to make a donation, you can donate through our website, or send a cheque payable to 'Neighbourhood and Home Watch Network' to the above address. Any donations will be used solely for this project.

Local Contact



In association with
Daily Mail

A
**NEIGHBOURHOOD
WATCH**
Project

Neighbourhood and Home Watch Network (England & Wales)
Registered Charity Number 1142747

Returning lost people with memory problems home



We're looking for local volunteers
Can you help?

NEIGHBOURHOOD
RETURN 

Did you know?

- 40,000 people with dementia go missing in England and Wales each year for the first time, and many go missing more than once
- 41% of all people with dementia go missing at some point.

What is Neighbourhood Return?

It's a free service, using local volunteer searchers to help find people with memory problems including dementia who have gone missing or 'wandering'.

It aims to reduce the worries of carers, and enable people with memory problems to remain at home and part of their community, for as long as possible.

How can I help?

- join our database of volunteers who are prepared to help find someone
- tell your friends about the scheme and get them to register as a volunteer
- if you know anyone with memory problems or their relatives, tell them about the service.

What does it involve?

- it isn't a regular commitment, you may be rarely called to help but if you are, you could help to save the life of a vulnerable person
- if you are not available to help when we call, just tell us
- we will ask you to walk, cycle or drive to a search area and then search on foot following directions from our call centre
- you can stop or re-join the search at any time.



How does it work if someone gets lost?

The call centre will:

- contact you via a text, a home phone message and an email
- send you a description of the missing person, and a photograph, if we have one
- direct you to search from point A to point B
- ask you to text or ring them when you reach point B
- direct you on where to search next
- text you immediately if the person is found.

What happens if I find someone?

- let the call centre know on **0845 155 0418**
- stay with the person until their relative, carer or the police come to take the person home.

When do the police get involved?

- if there aren't enough volunteer searchers available
- if someone lost is at high risk, they help our call centre co-ordinate the search
- if the missing person hasn't been found in two and a half hours.

What about confidentiality?

- your information is confidential to Neighbourhood Return unless you choose to share it during the registration process with Neighbourhood Watch or the police
- we may share some of your contact details with the police during a search.

How do I join Neighbourhood Return?

- to volunteer for the service you must have a mobile phone which is regularly charged and has credit on it
- you can register on our website **www.ourturn.org.uk**
- to register over the phone call the Neighbourhood Watch Head Office on **0116 229 3118**.

